919 806 1690

APR 1 6 2004

500.0251 8686



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.:

09/782,150

Applicants:

Frazier

Filed:

February 14, 2001

For:

OPERATING SOFTWARE PERFORMANCE MONITOR

Group:

2122

Examiner:

Yigdall

Durham, North Carolina April 15, 2004

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Amendment

Sir:

In response to a final Office Action dated February 19, 2004, please amend the aboveidentified application as follows:

RECEIVED CENTRAL FAX CENTER

APR 1 6 2004

500.0251 8686 OFFICIAL PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Frazier

Serial No.:

09/782,150

Filed:

February 14, 2001

For:

OPERATING SOFTWARE PERFORMANCE MONITOR

Group:

2122

Examiner:

Yigdall, Michael J.

Durham, North Carolina April 16, 2004

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

CERTIFICATION OF FACSIMILE TRANSMISSION

Sirs:

I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office, Fax. No. 703-746-7239 on the date set forth below

- 1. Amendment Transmittal (1 page)
- 2. Amendment (9 pages)

Karen S. Flynn

Printed name of person signing

Date: April 16, 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Docket No. 8686

In re application of: Frazier (et al.)

Serial No. 09/782,150

Group Art Unit: 2122

Filed: February 14, 2001

Examiner: Yigdall, Michael J.

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Transmitted herewith for filing is an amendment in the above-identified application.

OPERATING SOFTWARE PERFORMANCE MONITOR

X No additional fee is due at this time.

The fee has been calculated as shown below:

CLAIMS AS AMENDED

(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Claims		Highest		• •	
	Remaining		Number		•	
	After		Previously	Extra		Additional
	Amendment		Paid For	Present	Rate	Fee
Total Claims	10		20	0	\$18.00=	\$0.00
Independent Claims	2	_	3	0	\$86.00=	\$0.00
Total additional fee for this amendment>						\$0.00

Please charge the above filing fee to the account of NCR Corporation, Deposit Account No. 14-0225.

Charge the fee of \$___ for a _-month extension of time to NCR Corporation Deposit Account No. 14-0225. A DUPLICATE OF THIS TRANSMITTAL IS ATTACHED. This letter petitions for a 1 month extension of time to respond.

X The Commissioner is hereby authorized to charge any additional fees which may be required for this amendment, including any fee for extension of time or credit any overpayment to NCR Corporation Deposit Account No. 14-0225. Should such an extension become due, this letter constitutes a petition requesting same.

Our telephone number is (919) 806-1600.

Respectfully,

Peter H. Priest Attorney for: Frazier